

# **GoOnLine**



Issue 3: September 2024 **Tech Support & Monthly Dates Newsletter** for GoOnLine Services

Welcome to the monthly newsletter for GoOnLine. Within this newsletter you'll find dates for our drop-in sessions and the latest tech news.

All our GoOnLine sessions are drop-in so there is no need to book! If you do wish for a time slot, please let Fiona know by phone or email. You are welcome to attend a session in any location.

> Hope to see you soon! Fiona & Beverley

#### Remember these 10 golden rules to help you beat the scammers:

- 1. Be suspicious of all 'too good to be true' offers and deals.
- 2. Don't agree to offers or deals immediately. Get legal advice before making a decision.
- 3. Don't hand over money / sign until you've checked someone's credentials.
- 4. Never send money to anyone you don't know or trust, whether in the UK or abroad.
- 5. Never give banking or personal details to anyone you don't know or trust.
- 6. Always log on to a website directly rather than clicking on links in an email.
- 7. Don't rely on testimonials. Find solid, independent evidence of a company's success.
- 8. Always get independent advice if an offer involves money, time or commitment.
- 9. If you spot a scam or have been scammed, report it and get help.
- 10. Don't be embarrassed about reporting a scam. Copyright National Business Crime Centre

#### Have your say...

Scan the feedback QR code below to share your thoughts....



### Tech Buzz Latest News



Here you will find the link to download "The Little Book of Scams 5<sup>th</sup> Edition". Produced by the Metropolitan Police to help inform the public about the latest cyber scams.

https://nbcc.police.uk/crimeprevention/cyber-and-fraud/littlebook-of-big-scams-fifth-edition

# **OPAL GoOnLine Session Dates for Sept 2024**

Date	Location	Time	More information
Thursday 5 <sup>th</sup> September	Sandiway Library, Mere Lane, Sandiway, Cuddington, CW8 2NS	10 - 12	GoOnLine Drop-in Sessions take place in the main Library on the far left.
Friday 6 <sup>th</sup> September	Tarporley Community Centre, High Street, Tarporley, CW6 0AY	10 - 12	GoOnLine Health Related Drop-in takes place in the Committee Room located at the front of the building adjacent to the main hall.
Thursday 12 <sup>th</sup> September	St Laurence Parish Hall, Church Street, Frodsham, WA6 6PN	10 - 12	GoOnLine Drop-in Sessions take place in the main hall.
Wednesday 18 <sup>th</sup> September	The Victoria Jubilee Hall, High Street, Malpas, SY14 8NN	10 - 12	GoOnLine Drop-in Sessions take place in the first room on the right.
Thursday 19 <sup>th</sup> September	Sandiway Library, Mere Lane, Sandiway, Cuddington, CW8 2NS	10 - 12	GoOnLine Drop-in Sessions take place in the main Library on the far left.
Wednesday 25 <sup>th</sup> September	St. Philips Church, Chester Road, Kelsall, CW6 0SA	1 – 2.30	GoOnLine Drop-in Sessions take place in the main Church building alongside Open Café.
Friday 27 <sup>th</sup> September	Helsby Methodist Church, Chester Road, Helsby, WA6 0AP	10 - 12	GoOnLine Drop-in Sessions take place alongside Helsby Drop-in café behind the Church building.

## What can we help with?

Passport renewal Repeat Prescriptions

Registering for Bus Pass TV Licence

Blue Badge registration Booking Covid/Flu Jabs

Sign up to Patient Access Ongoing Tech Learning

Come and join a drop-in session and meet our IT volunteers!

Think about me, not my age